## Lecture 36

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The M/G/1 queue model is

- Customers arrive at times of a rate- $\lambda$  Poisson point process
- Service times  $Y_1, Y_2, \ldots$  are IID.
- Write  $\nu = \mathbb{E}Y$  and note that  $1/\nu$  is "service rate".
- X(t) = number of customers at time t.
- 1 server.

Here  $(X(t), 0 \le t < \infty)$  is **not** a continuous-time Markov chain. But we can do some calculations.

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Here is a third method which calculates something different. There is a **discrete-time** Markov chain associated with the M/G/1 queue:  $X_n$  = number of customers just after the departure of the *n*'th customer.

Here [board]

$$X_{n+1} = \max(X_n - 1, 0) + A_n$$

 $A_n$  = number of arrivals during next service period

and the  $A_n$  are IID.

As a special property of the M/G/1 queue, the stationary distribution of  $(X_n)$  is the same as the equilibrium distribution of "number of customers" in the original queue process. Using this fact we can calculate the expectation of "number of customers".

[calculation on board - follows [PK] sec. 9.3.1].

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The  $M/G/\infty$  queue model is

- Customers arrive at times of a rate- $\lambda$  Poisson point process
- Service times  $Y_1, Y_2, \ldots$  are IID.
- Service starts immediately (infinite number of available servers)
- X(t) = number of customers at time t.

Easy to analyze as follows. Customer *i* arrives at some time  $T_i$  and has some service time  $Y_i$ ; we can represent  $(T_i, Y_i)$  as a Poisson process in  $\mathbb{R}^2$  with rate

$$\lambda(t, y) = \lambda f(y); \quad f(y) \text{ is density of } Y.$$

[board] Starting empty, distribution of X(t) is Poisson with mean  $\lambda \int_0^t \mathbb{P}(Y \ge s) ds$ . So in  $t \to \infty$  limit the mean is  $\lambda \mathbb{E}Y$ .

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## Example: airport parking lot. [not in text]

Cars arrive at (large) rate  $\lambda$  and remain for Exponential(1) times. The numbers of parked cars form a  $M/M/\infty$  queue and the stationary distribution is Poisson( $\lambda$ ). But there is also a "spatial" aspect; imagine parking spaces numbered 1, 2, 3, ... and each arriving car parks in the lowest-numbered empty space.

**Question:** when "you" arrive, you park in some space U: what is the distribution of U?

**Answer.** Fix 0 < u < 1 and consider

 $N_u$  = number of empty spaces among spaces  $[1, u\lambda]$ .

This "number of empty spaces" process is approximately a M/M/1 queue with "arrival" rate  $u\lambda$  and "service" rate  $\lambda$ . So at stationarity

$$\mathbb{P}(N_u = 0) = 1 - u, \quad \mathbb{E}N_u = rac{u}{1-u}.$$
  
 $\mathbb{P}(U \le u\lambda) = \mathbb{P}(N_u \ge 1) \approx u, \ 0 < u < 1.$ 

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