## Lecture 34

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## [from Lecture 22] Continuous-time **Birth-and-death chains.**

These have states  $\{0, 1, 2, ..., N\}$  or  $\{0, 1, 2, ....\}$  and the only transitions are  $i \rightarrow i \pm 1$ . Write

 $\lambda_i = q_{i,i+1}$  (birth rate);  $\mu_i = q_{i,i-1}$  (death rate).

For these chains we can solve the detailed balance equations:

$$w_i = \prod_{j=1}^i \frac{\lambda_{j-1}}{\mu_j}; \quad w_0 = 1, \ w = \sum_{i \ge 0} w_i.$$

So the stationary distribution is

$$\pi_i = w_i/w$$

provided (in the infinite-state case)  $w < \infty$ .

## [from Lecture 22]

**Example.** Take  $\lambda_i = \lambda$ ,  $\mu_i = \mu$ ,  $\lambda < \mu$ . Then the stationary distribution  $\pi$  is the shifted Geometric ( $p = 1 - \lambda/\mu$ ) distribution.

This is the M/M/1 queue model, as follows.

- Customers arrive at times of a rate- $\lambda$  Poisson point process
- Service times are IID Exponential( $\mu$ ).
- X(t) = number of customers at time t.
- 1 server.

We can calculate many quantities associated with the stationary process:

- Long-run proportion of time server is idle =  $1 \lambda/\mu$ .
- Mean number of customers  $= \frac{\lambda}{\mu \lambda}$ .
- Mean waiting time (until starting service) for customer =  $\frac{\lambda/\mu}{\mu-\lambda}$ .
- Mean total time (until ending service) for customer  $=\frac{1}{\mu-\lambda}$ .
- Mean busy period for server  $=\frac{1}{\mu-\lambda}$ .

We implicitly assumed the rule for "order of service" is **first-in first-out** – **FIFO** but the results above do not depend on this rule. Changing the rule to "last-in first-out" would change other aspects such as "distribution of time in system".

Many more complicated queue models have been studied – we will look at a few of them. First here is a

General principle. For a system in equilibrium (stationary distribution)

$$L = \lambda W$$
, where

 $\lambda = \text{arrival rate} = \mathbb{E}$  (number of arriving customers per unit time). W = average time in system per customer. L = average number of customers in the system.[board]

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The M/M/s queue model has *s* servers instead of 1 server. But with a single waiting line.

- Customers arrive at times of a rate- $\lambda$  Poisson point process
- Service times are IID Exponential(μ).
- X(t) = number of customers at time t.
- s servers.

Here X(t) is again a continuous-time Markov chain but with transition rates

$$q_{i,i+1} = \lambda, \quad q_{i,i-1} = \mu \min(i,s).$$

Now the stationary distribution is [board]

$$\begin{array}{rcl} w_i & = & \frac{1}{i!} (\lambda/\mu)^i, \ 0 \leq i \leq s \\ & = & \frac{1}{s!} (\lambda/\mu)^s (\lambda/s\mu)^{i-s}, \ i \geq s \\ \pi_i & = & w_i/w, \quad w = \sum_{j \geq 0} w_j \end{array}$$

provided  $\lambda < s\mu$ .

**General principle.** In a queueing system, the **traffic intensity**  $\rho$  is defined as (arrival rate) / (maximum service rate).

So for M/M/s

$$\rho = \lambda/(s\mu)$$

A system will be stable (has a stationary distribution) if  $\rho < 1$ , but unstable (length of queue  $\rightarrow \infty$ ) if  $\rho > 1$ .

We can calculate the same quantities for M/M/s as we did for M/M/1.

A trick that makes the calculation simpler is to write the tail of the stationary distribution of X (number of customers) as

$$\mathbb{P}(X = s + i) = \mathbb{P}(X \ge s)\mathbb{P}(G = i)$$

where G has shifted Geometric( $p = 1 - \frac{\lambda}{\mu s}$ ) distribution.

Another trick is that the argument for our first general principle  $L = \lambda W$  also shows

$$L_0 = \lambda W_0$$

where

 $W_0 =$ average **waiting** time per customer

 $L_0$  = average number of customers **waiting** in the system.

[calculation on board]

We get a formula for W = average time in M/M/s system per customer.

$$W = rac{\mathbb{P}(X \ge s)}{\mu s - \lambda} + rac{1}{\mu s}$$

Note we can calculate  $\mathbb{P}(X \ge s)$  in terms of w or  $\pi_0$ .

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